

Pay and display ticket machine logs

[Tony Hirst](#) made this Freedom of Information request to [Isle of Wight Council](#)

The request was **successful**.

From: Tony Hirst

14 February 2014

Dear Isle of Wight Council,

Please would you provide me with a copy of the dataset in electronic form (for example, well formed CSV, well formed Excel spreadsheet, database export file - PDF is not acceptable) relating to:

- raw data detailing the ticket machine identifier/code and location, ideally with latitude and longitude co-ordinates, for each pay and display ticket machine operated by the Isle of Wight Council during the financial year 2012-2013

- raw data you have associated with the car parking tickets issued from the Pay and Display ticket machines at the River Road Car Park, Yarmouth for the financial year 2012-13. Specifically, I would like a copy of transaction data logs for all tariffs where each log item records: the date and time of issue, the ticket machine identifier, the tariff type, the amount actually paid for the ticket. For example:

Transaction Report

01/04/2012 11:43:10,YARR01,River Road 1 Yarmouth,01C,LS with Cch

£1.90 1->2hrs,£2.00

Yours faithfully,

Tony Hirst

**From: Vrba, Helen
Isle of Wight Council**

19 February 2014

Dear Mr Hirst

Thank you for your request for information relating to parking ticket machines and other related data. As required by law, the Council will respond to you as soon as possible and no later than 20 working days after the receipt of your request, received on 14 November

Under the Freedom of Information Act 2000, the council is able to charge a

fee where the cost for responding is above the Appropriate Fee Limit as set out in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulation 2004. The fee limit is set down by the Lord Chancellor and is £450 which equates to a maximum of 18 hours of search and retrieval time.

Should your request fall into this category, we will notify you as soon as possible, to discuss any options available to you.

The Council may also charge you the cost of disbursements, such as photocopying and postage. Should such costs be incurred in providing you with the information you have requested, you will be notified of any charges as soon as is reasonably practicable.

If you have any complaints in respect of your information request, please write to the Corporate Information Unit at the above address, or complete the on-line appeals form that can be found at www.iwight.com/information. If your complaint is not resolved to your complete satisfaction, you have the ultimate right, once you have exhausted the internal appeals process, to appeal to the Information Commissioner.

Yours sincerely

Helen Vrba

Helen Vrba | Business Support Officer | Recreation, Leisure and Public Spaces | Isle of Wight Council | Enterprise House|Monks Brook| St Cross Business Park| Newport | Isle of Wight PO30 5WB

01983-821000 ext 8733 | [1][\[email address\]](#) | [2]www.iwight.com

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References

Visible links

1. [mailto:\[email address\]](mailto:[email address])
2. <http://www.iwight.com/>

**From: Vrba, Helen
Isle of Wight Council**

13 March 2014

Dear Mr Hirst

I am writing to advise you that the time limit for responding to your request for information under the Freedom of Information Act 2000, which we received on 14 February 2014, needs to be extended.

The regulations allow us 20 working days to respond to your request from the date of its receipt. However, it is occasionally necessary to extend the 20 working day time limit for issuing a response.

In this case, I regret that we must extend the time limit for responding by ten days because of the complexity and volume of the request. I hope to let you have a response by 28 March 2014. If there is any further delay I will keep you informed.

If you have any complaints in respect of your information request, please write to the Corporate Information Unit at the above address, or by email at [Isle of Wight Council request email], or complete the on-line appeals form that can be found at www.iwight.com/information. If your complaint is not resolved to your complete satisfaction, you have the ultimate right, once you have exhausted the internal appeals process, to appeal to the Information Commissioner.

Regards

Helen Vrba

Helen Vrba | Business Support Officer | Recreation, Leisure and Public Spaces | Isle of Wight Council | Enterprise House|Monks Brook| St Cross Business Park| Newport | Isle of Wight PO30 5WB

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2. <http://www.iwight.com/>

From: Tony Hirst

14 March 2014

Dear Helen Vrba,

Thanks for getting back to me and letting me know about the extension. If it helps I have made a similar, more localised, request before:

<https://www.whatdotheyknow.com/request/t...>

The transaction report released as file 5 appears to have data relating to individual transactions (location, timestamp, tariff, revenue received) so it is possible to generate that sort of report?

I appreciate though that the query may take a little time to run for this more comprehensive request and will probably result in a large CSV file. If it makes generating the files easier, I would be happy to accept the data if it is split into different files, eg by location. I will then reaggregate them myself.

Alternatively, if it is easier to produce a database export eg as an SQL file, that would be acceptable too.

Yours sincerely,

Tony Hirst

**From: Vrba, Helen
Isle of Wight Council**

14 March 2014

I no longer work on Friday and will only respond to your email on Monday. If your enquiry is urgent, please call 821000 ext 8733 and a colleague may be able to help you

Many thanks
Helen

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**From: Vrba, Helen
Isle of Wight Council**

18 March 2014

Ticket Machine Locations with GIS.xlsx
13K [Download](#) [View as HTML](#)

Tony hirst reply iw14 2 27649 18mar14.pdf
26K [Download](#) [View as HTML](#)

Transaction Report RR Dec 2012 March 2013.xls
1.1M [Download](#) [View as HTML](#)

Transaction Report RR July 2012.xls

1.1M [Download](#) [View as HTML](#)

Transaction Report RR June 2012.xls

1.1M [Download](#) [View as HTML](#)

Transaction Report RR May 2012.xls

1.1M [Download](#) [View as HTML](#)

Transaction Report RR Sept Nov 2012.xls

2.0M [Download](#) [View as HTML](#)

River Road Transaction Report April 2012.xls

770K [Download](#) [View as HTML](#)

Transaction Report RR Aug 2012.xls

1.7M [Download](#) [View as HTML](#)

Dear Mr Hirst

Thank you for your email of 14 March. Attached is the information you have requested.

Regards

Helen

Helen Vrba | Business Support Officer | Recreation, Leisure and Public Spaces | Isle of Wight Council | Enterprise House|Monks Brook| St Cross Business Park| Newport | Isle of Wight PO30 5WB

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